



Adults Learn To Swim Terms & Conditions

Welcome to X Lab! We thank you for your support.

By enrolling yourself or your child in our classes, you hereby agree to the below terms & conditions.

Please read them carefully.

ENROLMENT

Enrolment is on a per-term basis, with fees paid in full before the commencement of term. Class placements are not guaranteed until payment is received in full. As our classes usually fill up quickly, and waiting lists are common, we recommend making payment for your classes sufficiently in advance.

NEW STUDENTS

Students may then enrol to join the next term in full, or the current term, subject to term schedule and seat availability. New students joining a current term will be eligible for a proration of the current term's fees (strictly for new joiners only).

REGISTRATION

A registration fee of \$54.50 (w/GST / \$50 before GST) is payable per student to cover enrolment-related administration and processing.

Upon receipt of the registration fee, students will receive a complimentary Welcome Kit consisting of X Lab swim cap and towel. Contents of the Welcome Kit may vary over time, or with stock availability.

TERM FEES

Fees are per term of 12 lessons, and apply only to the lesson and usage of the facility during the lesson. Any external costs for usage of the facility outside of lesson times, or for participating in additional events such as competitions, are to be borne by the student separately.

Price per 12-lesson term:

- Adult: \$457.80 (w/ 9% GST / \$420.00 before GST)
- One lesson per week
- 50 mins per lesson (45 mins for preschoolers)

Term and registration fees paid are non-refundable and non-transferable. Payment can be made via PayNow or bank transfer.



WITHDRAWALS

Withdrawals may only take place at the end of the term. We are strictly unable to provide refunds for early withdrawals.

PUBLIC HOLIDAYS

Classes are not conducted on public holidays. For public holidays that fall on a Sunday, classes will not be conducted on both the Sunday, and the Monday (public holiday in-lieu).

Should there be fewer than 12 lessons in the term due to public holidays, term fees will be prorated according to the number of lessons in the term.

MAKE-UP CLASSES & WET WEATHER POLICY

There will be no make-up lessons for any missed classes. All lessons missed for personal reasons will be forfeited, regardless of the reason for absence.

In the event of wet weather cancellations, a maximum of three (3) cancelled lessons per term may be offset against the following term's fees.

From the fourth (4th) cancellation onwards, affected lessons will be forfeited with no replacement or fee offset provided.

CHANGE OF COACH & CLASS

The swim school reserves the right to make adjustments to coaching assignments as needed. This may include, but is not limited to, a change of coach for scheduled adult swim classes. While we strive to maintain consistency, such changes may occur due to unforeseen circumstances, scheduling needs, or staffing adjustments.

We will make every effort to inform you in advance of any changes and ensure that all lessons continue to meet our high standards.

AROUND THE POOL

For safety reasons, any children accompanying adult swimmers must remain under the direct supervision of a non-swimming adult at all times. Children are not allowed in or around the pool deck unless they are enrolled in a programme at that time. The swim facility reserves the right to ask accompanying children or guardians to leave the area if safety or operations are affected.

All students, regardless of age, gender or religion, are required to wear proper swimming attire made of materials specifically intended for swimming. We reserve the right to ask students who are inappropriately dressed to leave the pool.

Eating during lessons is strictly prohibited. Please refrain from bringing food to the pool deck.



Students are responsible for any personal belongings brought to classes. We are unable to be responsible for loss and/or damage of students' personal belongings.

All students are required to strictly observe all prevailing Safe Management Measures set forth by the relevant authorities and facility owners.

RELEASE OF PHOTOS & VIDEOS

X Lab may take photographs and/or video recordings of our classes and our students and/or parents/guardians for educational, training and promotional purposes.

By enrolling in our swim classes, you hereby irrevocably grant us and our agents permission to use your image in whole or in part, without payment or any other consideration, and waive any right to inspect or approve the finished product wherein your likeness appears.

Should you wish to not be featured in any educational, training and/or promotional materials, please email us at swim@xlab.com.sg

ASSUMPTION OF RISK

You will be engaging in swimming lessons at X Lab. As with all swim programs, there exists the risk of tripping, falling, slipping, drowning, and other risks not known to us, or not reasonably foreseeable risks that could result in serious injury and/or death.

By enrolling in our swim classes, you agree to hold X Lab harmless from and against all claims, costs, expenses and liabilities, including attorney fees, for injury to person or property arising in connection with your participation in activities conducted by us.

WAIVER OF RIGHTS & RELEASE OF LIABILITY

By enrolling in our swim classes, you hereby release, waive and discharge X Lab and our employees and agents from all losses, damages, claims, costs, expenses and liabilities, including attorney fees for injury to person or property arising in connection with your participation in swimming activities. However, this waiver and release does not include injury, damage, or loss as a result of the intentional or reckless acts of X Lab.

SEVERABILITY

If any portion of these Terms & Conditions are held invalid, it is agreed that the balance shall continue in full legal force and effect. The above Waiver and Release of Liability is understood, and recognized as a legally binding Agreement on behalf of yourself, your child and guardians of your child to freely giving up substantial rights and assuming all risk of injury, death and property damage.

**DATA PROTECTION NOTICE**

By enrolling in our swim classes, you hereby agree to X Lab's Data Protection Notice, which sets out the basis on which we may collect, use, disclose or otherwise process personal data of our customers in accordance with the Personal Data Protection Act. Our Data Protection Notice can be read in full at: www.xlab.com.sg/dataprotection

OTHERS

We reserve the right to terminate/suspend your membership and/or swimming lessons without notice should any of the above conditions be deemed to be contravened. X Lab reserves the right to amend the guidelines and policy from time to time, without prior notice at its sole discretion.